

Standard Competition Terms & Conditions: Vouchers & Prizes

1. General

- * By entering any competition hosted by Mike's Kitchen, participants agree to be bound by these Terms and Conditions.
- * Competitions are open to all citizens or legal residents of South Africa, except employees of Mike's Kitchen or their immediate families, advertising agencies, and corporate affiliates.

2. Prize Redemption & Claiming

*Submission Deadline: All winners must submit their necessary personal information, banking details (if applicable for cash prizes) and NPO details (if applicable for cash prizes) and a valid copy of their ID, 2 months (60 days) of being notified of their win.

*Important Notice If the necessary information is not submitted within 2 months (60 days) of the initial notification date, the voucher, cash prize, or reward will be forfeited immediately without exception, and the winner will lose all rights to the prize.

Mike's Kitchen reserves the right to select an alternative winner or retain the prize in the event of a forfeiture.

3. Vouchers & Cash Prizes

* Voucher Use: Competition vouchers are valid only at participating Mike's Kitchen branches and cannot be exchanged, returned, or refunded for cash. No specials or promotions. Valid on any main menu meal. No exchange. Nonrefundable. Management retains the right to reject any voucher that has been tampered with or found in any way unacceptable. Mike's kitchen is not responsible if a gift voucher is lost, stolen, damaged or destroyed. No replacement will be provided.

* Physical Vouchers: If you receive a physical voucher, the voucher will be valid for 3 months from the date of issue.

* Expiry: Vouchers must be used before the stated expiry date. Expired vouchers will not be extended, renewed, or replaced.

* Single Use: Unless specified otherwise, vouchers must be used in a single transaction. No change or cash balance will be given if the total purchase is less than the voucher value.

* Cash Transfers: Cash prizes will only be paid via Electronic Funds Transfer (EFT) into a valid South African bank account held in the winner's name. No third-party bank accounts will be accepted. (only applicable for an NPO or School)

4. Limitation of Liability

* Mike's Kitchen is not responsible for any technical failures, incorrect contact details provided by entrants, or lost/delayed notifications.

* The prize is non-transferable and may not be sold or bartered.